

StationMD's 24/7 Telehealth Available on the OISP

To improve healthcare options for people with intellectual and/or developmental disabilities (I/DD) in Ohio, and to better support their families and caregivers, StationMD's I/DD-specialized, 24/7 telehealth service will be available as a waiver-funded service through the Ohio Individual Service Plan (OISP).* By using StationMD, individuals with I/DD anywhere in Ohio can connect with a doctor 24/7 for any medical concern. This reduces ER visits, hospitalization, and disruption to routines, activities, medications schedules, meals, work, and sleep.

About StationMD

StationMD is a telehealth company dedicated to serving individuals with I/DD. All StationMD clinicians are board-certified and specially trained to treat individuals with I/DD. Clinicians are available 24/7 via telemedicine for any medical matter. StationMD enables individuals with I/DD faster access to high-quality care, improving quality of life for them and their caregivers.

Enroll Through the OISP

- 01 StationMD is available to anyone on the following three waivers. Service and Support Administrators (SSAs) will enroll individuals through their OISP using the corresponding codes:
 - Individual Option Waiver (Code: AAS)
 - SELF Waiver (Code: SAS)
 - Level One Waiver (Code: FAS)
- 02 Access to StationMD lasts the full term of the OISP, however, the service can be added at any point in the year.
- 03 StationMD is considered a health assessment service, available at 1 unit per month for 12 months.
- 04 Once an individual is enrolled, they can start using StationMD IMMEDIATELY, 24 hours a day, 7 days a week, for any medical concern.

*Pending Waiver approval for January 1, 2025.

When To Use StationMD

Once an individual is enrolled through their OISP, they can have a telemedicine visit with a StationMD doctor anytime, day or night, for any medical matter, including:

- Fever, vomiting, cough, congestion, & general illness
- Urinary tract infections, diarrhea, & constipation
- Falls, seizures, & minor injuries
- Rashes, abrasions, & minor burns
- Pink eye, allergies, & migraines
- Behavioral health issues
- Prescription refills & medication questions
- Other health concerns & questions for a doctor

How To Start A Telemedicine Call



Call StationMD at 1-877-STATMDS
(1-877-782-8637)



The StationMD receptionist will collect patient information



The StationMD technical assistant will help the individual and/or caregiver complete patient check-in from their smart device



The StationMD clinician will join momentarily