

Telehealth for Individuals with IDD on the DD Waiver

The Developmental Disabilities Supports Division (DDSD) of the Health Care Authority (HCA) is now partnering with StationMD to provide telemedicine services to individuals with intellectual and/or developmental disabilities (IDD) in New Mexico. Individuals receiving home and community-based services through the DD Waiver can enroll and HCA covers the cost. Anyone on the DD Waiver who enrolls for StationMD is able to connect with a doctor 24/7 for any medical concern.



Who is StationMD?

StationMD is a telehealth company dedicated to serving individuals with IDD. All StationMD clinicians are board-certified and specially trained to treat individuals with IDD. Clinicians are available 24/7 via telemedicine for urgent and non-urgent medical matters. StationMD enables individuals with IDD faster access to high-quality care and improves quality of life for individuals and those who care for them.

Why Use StationMD?



24/7 Access to Care

StationMD clinicians are available around the clock, 365 days a year.



Improves Health Outcomes

StationMD clinicians have performed more than 100,000 telemedicine visits with individuals with IDD.



Reduces Expenses and Stress on Caregivers

"With StationMD's dramatic reductions in ER use, agencies and their staff enjoy tremendous reductions in overtime expense and stress."

How to Enroll

Step 1: Policy Approval & Enrollment

- Complete a [policy form](#) and an agency worksheet, then submit both documents to Regional Office Bureau Chief, Angie Brooks (angie.brooks@hca.nm.gov). To get a copy of the agency worksheet and to request help completing the policy form, please contact StationMD at clientservices@stationmd.com. For instructions on how to complete your agency worksheet, watch this brief video: <https://go.stationmd.com/Agency-Worksheet-Guide>.

Step 2: Implementation

- Once your policy and agency worksheets are approved, a StationMD representative will contact you to confirm your enrollment and to help you start using the service.

Step : Start Using StationMD

- Enrolled individuals can start a telemedicine visit with StationMD 24 hours a day for any medical concern. Just call 1-877-STATMDS (1-877-782-8637).