

Telemedicine for Individuals with Intellectual & Developmental Disabilities

A Supports Coordinator's Guide to Enrolling Pennsylvania Residents with Intellectual and/or Developmental Disabilities (I/DD) for StationMD's I/DD-Specialized Telehealth through the Annual ISP Process

StationMD is an ODP-approved provider of the STAT waiver service in Pennsylvania.



About StationMD

StationMD is a telehealth company dedicated to serving individuals with I/DD. All StationMD clinicians are board-certified and specially trained to treat individuals with I/DD. Using StationMD helps prevent traumatic ER visits and unnecessary hospital admissions and minimizes disruptions to activities, medication schedules, meals, work, and sleep.

Enrolling Individuals for StationMD's Telehealth Service on the ISP

- O1 StationMD is considered a "Specialty Telehealth and Assessment Team (STAT)" service and is available for PA residents on the Consolidated Waiver, Community Living Waiver, and PA Person/Family Directed Support (P/FDS) Waiver. Supports Coordinators will help individuals & families/guardians elect StationMD's service on the ISP using Procedure Code W7032.
- Access to StationMD lasts the full term of the ISP; however, the service can be added at any point in the year.
- O3 StationMD's service is authorized at 12 units per year (1 unit per month).
- 04 1 Unit = \$55 = unlimited calls to StationMD.
- Once an individual is enrolled for the service, they can start using StationMD IMMEDIATELY, 24 hours a day, 7 days a week, for any medical concern. Simply call 1-877-STATMDS.



StationMD's **I/DD-specialized telehealth** service can be used for any medical matter that requires a doctor's attention, including:



An initial assessment to determine if a trip to the ER is needed



Fever, vomiting, cough, congestion, and seasonal illness



Rashes, abrasions, and pink eye



Urinary tract infections, constipation, and diarrhea



Seizures, falls, and minor injuries



Prescription refills, general medical guidance, and more

Next Steps for Supports Coordinators

- Enroll individuals for StationMD's telehealth service throughout the year on the ISP. The service may be added by completing a critical revision or during the annual ISP renewal process.
- **02** Ensure individuals & families/guardians know how and when to use StationMD's service.
- Remind individuals & families/guardians to use StationMD's service anytime they need to see a doctor.