



StationMD's urgent care telemedicine service is available 24 hours a day, 7 days a week, to individuals with intellectual and/or developmental disabilities (I/DD). Use the information below to determine and start making a call.

How to Call



Call StationMD at
1-877-STATMDS
(1-877-782-8637)



A StationMD
receptionist will
collect patient
information



A StationMD
technical assistant will
help you complete
patient check-in from
your smart device



A StationMD
clinician will join
you momentarily

What You Need



A smart device
(Android, iPhone,
iPad, or tablet) and an
internet connection or
cellular data



Patient information including
their birthdate, vitals, known
allergies, current medications,
pharmacy information, insurance
& Medicaid information, and the
reason for calling



A callback number
(and a fax number
if available)

When to Call



Fever, vomiting,
cough, congestion,
& seasonal illness



Prescription refills
& medication
questions



Urinary tract
infections, diarrhea,
& constipation



Rashes &
abrasions



Pink eye



Flu & COVID-19
symptoms



Seizures, falls, &
minor injuries



Behavioral
health issues



Questions for a
doctor and other
health concerns