

StationMD App Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: StationMD Mobile App (Version 4.3.2)

Report Date: October 10th, 2023

Product Description: With your utilization of the StationMD mobile application, you have access to our easy-to-use app from your phone or tablet. You are just one click away from a board-certified emergency physician who is available 24/7 to help improve the quality of care and reduce emergency room use. When there is a change in an individual's condition, simply activate the app which will walk you through the few steps needed to initiate a face-to-face visit with our doctor.

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Notes: The testing procedure adhered to the WCAG 2.1 AA guidelines, ensuring compliance. The product was determined to be highly supportive overall, with complete support for all elements and functionalities. However, there is a minor limitation in its current state regarding device orientation, which is partially supported.

Accessibility for Americans with Disabilities Act (ADA) website compliance requires all public and (large) private organizations to make their websites, mobile apps, and web content conform with mandatory accessibility standards (WCAG 2.0). WCAG is simply a set of formal guidelines on

how to develop accessible web content. These standards represent a higher level of accessibility than 508 standards, although they are identical or very similar. WCAG focuses primarily on HTML accessibility.

Evaluation Methods Used:

The product was tested against all the applicable 50 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. The testing methodology included a combination of automated testing, as well as manual testing; conducted via the utilization of accessible testing software uniquely supported, individually, for both tested environments (iOS and Android). This testing methodology ensures that every aspect related to accessibility and user experience is included in our analysis. Below is a list of some of the technologies and environments used:

- Assistive technologies – Screen Readers: VoiceOver (iOS), TalkBack (Android), Accessibility Inspector (iOS), Accessibility Scanner (Android)
- Color Inversion
- Color Contrast
- Magnification
- Orientation
- Gesture

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<u>Web Content Accessibility Guidelines 2.0</u>	Level A (Yes) Level AA (Yes) Level AAA (No)
<u>Web Content Accessibility Guidelines 2.1</u>	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
<u>Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</u>	(Yes)
<u>EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)</u>	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	<p>Supports</p>	<p>Remarks: Adequate alternative text has been assigned to all visual elements within the application.</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>Remarks: This criterion is not applicable in the given context, as the application does not contain any prerecorded media content that is exclusively audio or video.</p>
<p>1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>Remarks: The application does not include any prerecorded audio content that would necessitate the implementation of captions.</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>Remarks: The application does not include any prerecorded audio or video content that would require the implementation of an audio description or media alternative.</p>
<p>1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	<p>Supports</p>	<p>Remarks: The application's information is accurately detected by the screen reader, enabling users to effortlessly comprehend the connections between</p>

Criteria	Conformance Level	Remarks and Explanations
		elements and their respective functions.
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	<p>Remarks:</p> <p>The screen reader enables users to navigate the application's content in a logical sequence using swipe gestures.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	<p>Remarks:</p> <p>The comprehension and operation of content do not depend in any way on the exclusive use or incorporation of sensory characteristic components as the sole means of instruction.</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	<p>Remarks:</p> <p>The application does not solely rely on color as the exclusive visual method for communicating information.</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	<p>Remarks:</p> <p>The application does not feature any automatic audio playback upon launching a page or screen.</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	<p>Remarks:</p> <p>The application incorporates keyboard interaction support, allowing users to access all keyboard-interactive elements either through the swipe</p>

Criteria	Conformance Level	Remarks and Explanations
		gesture or, if needed, by utilizing the switch access/switch control feature internally or externally.
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	<p>Remarks:</p> <p>The application offers excellent support for keyboard interaction, ensuring that there are no instances of keyboard trapping issues throughout its entirety.</p>
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	<p>Remarks:</p> <p>The application does not require any specific character key shortcuts to operate its features, avoiding conflicts with predefined screen reader shortcuts. Additionally, if necessary, the application provides a mechanism for utilizing key shortcuts with the screen reader to ensure compatibility and support.</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	<p>Remarks:</p> <p>The application provides support for real-time events, and adjustments based on time are mandatory rather than optional.</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	<p>Remarks:</p> <p>The application does not include any functionality or activity that requires pausing, stopping, or</p>

Criteria	Conformance Level	Remarks and Explanations
		hiding content.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	<p>Remarks:</p> <p>Within the application, there are no instances of content that flash or blink.</p>
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	<p>Remarks:</p> <p>When transitioning between screens in the application, the content does not repeat. Skipping to the main content link is not applicable in this mobile application.</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	<p>Remarks:</p> <p>Every screen in the application is accompanied by descriptive and distinct screen header titles.</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	<p>Remarks:</p> <p>The focus order within the mobile application maintains a correct sequence consistently across all screens.</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	<p>Remarks:</p> <p>The application includes a solitary link that is fully supported both visually, presented as a hypertext link, and audibly, announced as a link by the screen reader.</p>
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	<p>Remarks:</p> <p>Unless a multipoint or path-based gesture is essential, all functionalities within the application that rely on such gestures for operation can be operated using a single pointer without the need</p>

Criteria	Conformance Level	Remarks and Explanations
		for a path-based gesture.
<p>2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Supports	<p>Remarks: The entire application implements pointer cancellation, ensuring that the down-event of the pointer is not utilized to execute any part of the function. Instead, elements within the application are triggered solely by using the touch up-event.</p>
<p>2.5.3 Label in Name (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Supports	<p>Remarks: In the application, there is a visual label that corresponds with the accessible or programmatic name for each element, ensuring consistency and accuracy.</p>
<p>2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	<p>Remarks: The application does not include any features that can be controlled by device motion or user motion.</p>
<p>3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 602.3 (Support Docs) </p>	Supports	<p>Remarks: All screens in the application are equipped with the language attribute 'EN' (English), which can be programmatically determined by the screen reader.</p>
<p>3.2.1 On Focus (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 602.3 (Support Docs) </p>	Supports	<p>Remarks: When the page element gains focus in the application, it does not cause significant changes to the page, the emergence of pop-up windows, additional shifts in keyboard focus, or any other alterations that may confuse or disorient the user.</p>
<p>3.2.2 On Input (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 602.3 (Support Docs) </p>	Supports	<p>Remarks: Unless the user is informed in advance, inputting information or interacting with a control in the</p>

Criteria	Conformance Level	Remarks and Explanations
		application does not lead to significant changes to the page, the appearance of pop-up windows, additional shifts in keyboard focus, or any other modifications that could potentially confuse or disorient the user.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Supports	Remarks: Error messages are presented in the correct textual format.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Supports	Remarks: At the start of the form or set of fields, the application ensures the presence of ample labels, cues, and instructions for all required interactive elements.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Not Applicable	Remarks: Parsing is not relevant for mobile applications.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 602.3 (Support Docs) 	Supports	Remarks: The application ensures that components have appropriate names or labels, roles, and state values. This helps users of screen readers understand the purpose and characteristics of these components accurately.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	<p>Supports</p>	<p>Remarks:</p> <p>The application incorporates the functionality to provide live captioning by utilizing Zoom's SDK for implementation and usage.</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>Remarks:</p> <p>The application does not include any prerecorded video content that would necessitate the use of audio descriptions.</p>
<p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	<p>Partially Supports</p>	<p>Remarks:</p> <p>Users have the ability to switch between landscape and portrait modes while actively engaged in a meeting with a doctor. However, the application does not allow landscape orientation on other screens within the application.</p>
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	<p>Supports</p>	<p>Remarks:</p> <p>The application includes labels for input fields, allowing users to determine the purpose of each field. The information required for user input can be programmatically identified.</p>
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 602.3 (Support Docs) 	<p>Supports</p>	<p>Remarks:</p> <p>The application ensures that both text and images of text maintain a minimum contrast ratio of 4.5:1.</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p>	<p>Supports</p>	<p>Remarks:</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> 602.3 (Support Docs) 		The document remains readable and functional even when the text is resized up to 200 percent.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	Remarks: Whenever possible, the application employs actual text instead of images of text, unless it is crucial for effectively conveying the information.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Remarks: The application effectively presents content to users without losing any information or functionality. It does not necessitate two-dimensional scrolling, enabling users to access information within the application in a logical and convenient manner.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Remarks: The application ensures that elements present within it have a sufficient contrast ratio (i.e., 3:1 against adjacent colors). This promotes better visibility and readability for users.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Remarks: Text spacing is not directly applicable in mobile applications. However, within the mobile app, users have the ability to modify and adjust the font size of existing text without causing significant disruptions or distortions within the application.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Remarks: The application does not include any elements that trigger additional content when hovered over with a pointer or when receiving keyboard focus.
2.4.5 Multiple Ways (Level AA)	Supports	Remarks:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 		The application includes multiple ways of navigation, providing users with different options to move through the content and functionality.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	Remarks: The informative page headings and form labels in the application are designed to avoid duplication.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	Remarks: The application visually indicates the element that currently has the keyboard focus, ensuring that it is evident as you navigate through the page using the swipe gesture key.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	Remarks: The application enables the programmatic determination of the language for each passage or phrase. Additionally, there is no variation in language throughout the entire application, ensuring consistency in the language used.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Remarks: The application maintains consistent navigation by featuring repeated components in the same order on every page. This helps users anticipate the location and functionality of components across different screens within the application.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Remarks: Elements that have the same functionality across multiple screens in the application have the same label(s) or name.
3.3.3 Error Suggestion (Level AA)	Supports	Remarks:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 602.3 (Support Docs) 		In the event of an input error, the application promptly provides accessible suggestions for correcting the input, ensuring a timely and helpful resolution.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 602.3 (Support Docs) 	Supports	Remarks: Not applicable as users are not permitted to make changes or deletions to legal, financial, or test data.
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Remarks: The application ensures that screen readers notify users about pop-ups, messages, and modals that appear within the application. This helps users with visual impairments stay informed about important information and interactions within the application.

Table 3: Success Criteria, Level AAA

Notes: This application is not subject to the requirements of this section

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	<p>Remarks: Our application fully supports screen readers, enabling users with visual impairments to operate and navigate through the application seamlessly and without encountering any difficulties.</p>
302.2 With Limited Vision	Supports	<p>Remarks: Our application ensures equal support for screen readers, allowing users with visual impairments to operate and navigate through the application effortlessly. In addition, the application employs an appropriate color scheme suitable for users with low vision or limited vision impairments. The interactive elements within the application maintain a color contrast ratio equal to or greater than the standard ratio of 4.5:1, enhancing visibility and accessibility for users with visual challenges.</p>
302.3 Without Perception of Color	Supports	<p>Remarks:</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>Our application ensures equal support for screen readers, allowing users with visual impairments to operate and navigate through the application effortlessly.</p> <p>Moreover, the application avoids the sole reliance on color to convey information on screen, such as bullet points, section headers, links, buttons, and more. This ensures that users with visual impairments do not have to depend solely on color cues to comprehend the content.</p>
302.4 Without Hearing	Supports	<p>Remarks:</p> <p>Our application provides comprehensive support for users without the use of hearing.</p> <p>Additionally, the application facilitates closed captioning functionality through the implementation and utilization of the Zoom SDK. This feature serves to assist users with auditory-related impairments, ensuring they can access and comprehend the content effectively.</p>
302.5 With Limited Hearing	Supports	<p>Remarks:</p> <p>Our application provides comprehensive support for users with the limited use of hearing.</p> <p>Additionally, the application facilitates closed captioning functionality through</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>the implementation and utilization of the Zoom SDK. This feature serves to assist users with auditory-related impairments, ensuring they can access and comprehend the content effectively.</p>
302.6 Without Speech	Supports	<p>Remarks:</p> <p>Our application provides robust keyboard support and interaction, allowing users to access interactive elements using the mobile device's keyboard commands. Additionally, the application supports external integration of assistive technologies through device support for switch access/switch control. These features ensure accessibility for users who do not have the ability to utilize speech input.</p>
302.7 With Limited Manipulation	Supports	<p>Remarks:</p> <p>Our application does not require complex keyboard actions to perform any tasks that involve simultaneous actions or extensive fine motor control.</p> <p>For users with severe mobility impairments, the application supports Voice Control technology, allowing them to use voice-to-text functionality instead of manual typing. Additionally, users have the option to utilize personalized external assistive</p>

Criteria	Conformance Level	Remarks and Explanations
		keyboards that support their specific mobility impairments through Switch Access/Switch Control. These features enhance accessibility for users with limited manipulation abilities.
302.8 With Limited Reach and Strength	Supports	<p>Remarks:</p> <p>Our application provides excellent support for keyboard interaction, ensuring that interactive elements can be accessed using keyboard commands and swipe gestures.</p> <p>For users with severe mobility impairments, the application supports Voice Control technology, enabling them to use voice-to-text functionality instead of manual typing. Additionally, users have the option to utilize personalized external assistive keyboards that support their specific mobility impairments through Switch Access/Switch Control. These features enhance accessibility for users with limited reach and strength.</p>
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	<p>Remarks:</p> <p>Many features in the application have good support for users with cognitive disabilities, such as:</p> <ol style="list-style-type: none"> 1. Application does not have any moving text/images/animations, which

Criteria	Conformance Level	Remarks and Explanations
		<p>may disrupt the user experience.</p> <p>2. Application does not have any multimedia, which plays automatically and can confuse the user.</p> <p>3. Application does not have any flashing lights or objects, which can put users with cognitive impairments at risk for having seizures.</p>

Chapter 4: Hardware

Notes: This application is not subject to the requirements of this section

Chapter 5: Software

Notes: This application is not subject to the requirements of this section

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	<p>Remarks:</p> <p>The application does not include a section describing accessibility information or compatibility with assistive technologies. Therefore,</p>

Criteria	Conformance Level	Remarks and Explanations
		generating a document or website publication to address these aspects is not necessary as they are not applicable.
602.3 Electronic Support Documentation	Supports	<p>Remarks:</p> <p>The application includes electronic support documentation, specifically the WCAG (Web Content Accessibility Guidelines) and VPAT (Voluntary Product Accessibility Template). These documents provide information on accessibility support.</p>
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	<p>Remarks:</p> <p>Our application exclusively provides support documentation in electronic formats. Since we only offer electronic documentation support, there is no need for alternate formats for individuals with disabilities, as non-electronic documentation support is not provided.</p>
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	<p>Remarks:</p> <p>Since 602.2 Accessibility and Compatibility Features is not applicable for testing within our application, the requirement for ICT support services to include information on the accessibility</p>

Criteria	Conformance Level	Remarks and Explanations
		and compatibility features specified in 602.2 is also not applicable.
603.3 Accommodation of Communication Needs	Supports	<p style="text-align: center;">Remarks:</p> <p>The application ensures that users can contact support services in an accessible manner. It includes support for TTY/TDD (Tele-Type/Tele-Communication Device for the Deaf), enabling efficient and effective access to support services for users. This accommodation of communication needs enhances the overall accessibility and usability of the application.</p>

Legal Disclaimer (Generation Curriculum)

Include your company legal disclaimer here, if needed.